

Scope

Instant Products Group is a specialist group of businesses which include Instant Transportable Offices, Instant Toilets and Showers and Instant Sea Containers. Instant Products Group designs, manufactures, assembles, delivers, installs and services transportable buildings, portable sanitation products and sea containers for hire or purchase.

This policy shall apply to all Instant Products Group employees, contractors and other personnel involved in activities relating to Instant Products Group.

Purpose

Instant Products Group is to provide a diverse range of quality professional manufactured and hire products to metropolitan and regional communities. Instant Products Group is committed to establishing and maintaining an integrated management system in order to control the quality of the company's products, services, processes and internal systems to achieve client satisfaction and an assured level of quality.

Strategy

At Instant Products Group, our Quality Policy summarises the essential elements of our commitment for excellence and includes:

- Understanding and satisfying the needs and expectations of identified interested parties when establishing S.M.A.R.T business objectives;
- Complying with applicable requirements;
- Adopting the philosophy of continuous improvement to ensure that our quality management system is continuously evolving, and one which is appropriate to the company's context and purpose, and progressing in achieving and exceeding the established quality objectives and targets; and
- Encouraging engagement and promotion of quality responsibilities and accountabilities amongst all employees and relevant interested parties through education, training, coaching, supervision and effective communication.

Commitment

We are committed to providing the required leadership, management and resources and we will ensure that the Quality Policy is reviewed annually, understood by and communicated to all interested parties.

The Managing Director of Instant Products Group shall ensure that all necessary resources and support will be available to ensure the successful application and implementation of this policy.



Scott Rawson

Managing Director
Instant Products Group

Review Date: 05 September 2019
Next Review Date: 05 September 2020